



IntegraNet Health processes claims for Wellpoint (formerly Amerigroup) Medicare Advantage Plans **(except PPO)** for members of our Primary Care Physicians.

- Use Provider Portal to verify eligibility and claims payor: <https://integranet.quickcap.net/>
- Questions regarding the members Benefits Package contact Amerigroup: +1 (800)-600-4441
- Verify provider network status with IntegraNet visit our [Directory :: IntegraNet Health](#) on our website
- Timely filing for In-Network providers: 95 days from date of service

CLAIMS PORTAL

- ❖ Submit claims electronically
- ❖ Check the status of an existing claim
- ❖ Download EOP's and/or 835 remittances
- ❖ Check eligibility
- ❖ Available to Network and Non-Network providers

Self-Register: <https://integranet.quickcap.net/>

Additional claims information – including the Enrollment Packet: <https://www.integranethealth.com/>

PAPER CLAIMS

- ✓ Original, red and white CMS-1500 or CMS 1450 with black machine printed text
- ✓ Attachments must be on 8.5"x11" paper accompanied by valid claim form
- ✓ No photocopies or altered claims will be accepted

HOW TO SUBMIT A NEW CLAIM, CORRECTED CLAIM, OR RESUBMIT A CLAIM

Paper Claim	Electronic Claim	Payor ID
IntegraNet Health c/o Wellpoint P.O. Box 924528 Houston, TX 77292 (effective 1/1/24)	Provider Portal https://integranet.quickcap.net/	INET1 INET2 – Trizetto Only Clearinghouse: VisibilEdi.com *Contact your clearing house for variations of this payor ID

Provider Demographics/Customer Service Questions:

Submit a ticket through our ticket system under the Customer Service

Module. <https://integranet.quickcap.net/>

Claims Processing Department Customer Service: 832-320-7220

DO NOT SUBMIT PAPER/ELECTRONIC CLAIMS TO APPEAL AND RECONSIDERATIONS
THESE WILL NOT BE PROCESSED FOR PAYMENT

For medical records only, submit vis fax to: (800)-783-9885

PRIOR AUTHORIZATION

Not all services require precertification. For services/procedures that require precertification from IntegraNet or for a specific code to determine if precertification is needed (or not) use the precertification lookup tool online at [Prior Authorization Requirements :: IntegraNet Health](#). For additional questions please call: 281-447-6800